

**2026 年申訴專員嘉許獎得獎名單**  
**List of Winners of The Ombudsman's Awards 2026**

**機構獎**  
**Organisation Awards**

|                                                                        |                                                                       |
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| 金獎<br>Gold Award                                                       | 香港海關<br>Customs and Excise Department                                 |
| 銀獎<br>Silver Award                                                     | 個人資料私隱專員公署<br>Office of the Privacy Commissioner for<br>Personal Data |
| 銅獎<br>Bronze Award                                                     | 立法會秘書處<br>Legislative Council Secretariat                             |
| 調解獎<br>Award on Mediation                                              | 康樂及文化事務署<br>Leisure and Cultural Services Department                  |
| 科技應用及創意獎<br>Information Technology Application<br>and Creativity Award | 香港警務處<br>Hong Kong Police Force                                       |
| 客戶服務獎<br>Customer Services Award                                       | 香港郵政<br>Hongkong Post                                                 |
| 正面看申訴獎<br>Positive Complaint Award                                     | 強制性公積金計劃管理局<br>Mandatory Provident Fund Schemes<br>Authority          |

**團隊獎**  
**Team Awards**

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| 1. | <p>土木工程拓展署、路政署、運輸署、機電工程署、消防處及水務署<br/><b>Civil Engineering and Development Department, Highways Department, Transport Department, Electrical and Mechanical Services Department, Fire Services Department and Water Supplies Department</b></p> <p>項目／團隊名稱：<br/>Project/Team Name:<br/>啟用龍躍頭交匯處的團隊協作<br/>Collaborating for the Commissioning of Lung Yeuk Tau Interchange</p> |
| 2. | <p>香港警務處、社會福利署、房屋署、運輸署、通訊事務管理局辦公室及民政事務總署<br/><b>Hong Kong Police Force, Social Welfare Department, Housing Department, Transport Department, Office of the Communications Authority and Home Affairs Department</b></p> <p>項目／團隊名稱：<br/>Project/Team Name:<br/>解鈴計劃<br/>Project Way Out</p>                                                                                  |
| 3. | <p>房屋署、路政署、運輸署及香港警務處<br/><b>Housing Department, Highways Department, Transport Department and Hong Kong Police Force</b></p> <p>項目／團隊名稱：<br/>Project/Team Name:<br/>鑽石山綜合發展區內非公營房屋設施 – 交通及基礎建設工程<br/>Non-Public Housing Facilities at Diamond Hill Comprehensive Development Area – Transport and Infrastructure Works</p>                                                   |

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| 4. | <p><b>香港海關、食物環境衛生署及香港機場管理局</b><br/><b>Customs and Excise Department, Food and Environmental Hygiene Department and Airport Authority Hong Kong</b></p> <p>項目／團隊名稱：<br/>Project/Team Name:<br/>拆牆鬆綁・科技賦能・聯通三地：攜手打造「空陸鮮活產品專屬快線」<br/>Removing Barriers, Empowering with Technology, Connecting Three Places: Join Hands to Establish the “Air-Land Fresh Lane”</p> |
| 5. | <p><b>香港海關及運輸署</b><br/><b>Customs and Excise Department and Transport Department</b></p> <p>項目／團隊名稱：<br/>Project/Team Name:<br/>「穗港汽車出口快線」及「深港汽車快通計劃」<br/>“Guangzhou-Hong Kong Motor Vehicle Export Facilitation Scheme” and<br/>“Shenzhen-Hong Kong Motor Vehicle Export Facilitation Scheme”</p>                                                              |
| 6. | <p><b>香港機場管理局</b><br/><b>Airport Authority Hong Kong</b></p> <p>項目／團隊名稱：<br/>Project/Team Name:<br/>香港國際機場智能保安檢查系統<br/>Smart Passenger Security Screening System at Hong Kong International Airport</p>                                                                                                                                                         |
| 7. | <p><b>土木工程拓展署</b><br/><b>Civil Engineering and Development Department</b></p> <p>項目／團隊名稱：<br/>Project/Team Name:<br/>東涌新市鎮擴展－馬灣涌工地平整及基礎設施工程（合約編號：NL/2020/05）<br/>Tung Chung New Town Extension - Site Formation and Infrastructure Works at Ma Wan Chung (Contract No.: NL/2020/05)</p>                                                                         |

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| 8.  | <p><b>懲教署</b><br/><b>Correctional Services Department</b></p> <p>項目／團隊名稱：<br/>Project/Team Name:<br/>視像探訪電子預約服務<br/>Video Visit e-Booking Service</p>                                                                                             |
| 9.  | <p><b>數字政策辦公室</b><br/><b>Digital Policy Office</b></p> <p>項目／團隊名稱：<br/>Project/Team Name:<br/>1823 專責樹木團隊<br/>1823 Dedicated Tree Team</p>                                                                                                        |
| 10. | <p><b>渠務署</b><br/><b>Drainage Services Department</b></p> <p>項目／團隊名稱：<br/>Project/Team Name:<br/>綜合防洪管理策略 — 從策略到社區行動<br/>Integrated Flood Management Strategy - From Strategy to Street-level Actions</p>                                         |
| 11. | <p><b>機電工程署</b><br/><b>Electrical and Mechanical Services Department</b></p> <p>項目／團隊名稱：<br/>Project/Team Name:<br/>超越職責 ● 多方協作 ● 支援社區<br/>Stepping Beyond Duty   Collaborating Multi Stakeholder   Supporting The Community</p>                  |
| 12. | <p><b>食物環境衛生署</b><br/><b>Food and Environmental Hygiene Department</b></p> <p>項目／團隊名稱：<br/>Project/Team Name:<br/>善用創新科技及優化巡查制度提升公廁服務質素<br/>Enhancing Public Toilet Services with the Use of New Technologies and Optimised Inspection System</p> |

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| 13. | <p><b>香港警務處</b><br/><b>Hong Kong Police Force</b></p> <p>項目／團隊名稱：<br/>Project/Team Name:<br/>動物守護 ● 社區大使計劃<br/>Animal Watchers Programme</p>                                       |
| 14. | <p><b>醫院管理局</b><br/><b>Hospital Authority</b></p> <p>項目／團隊名稱：<br/>Project/Team Name:<br/>東區尤德夫人那打素醫院精神科<br/>Department of Psychiatry, Pamela Youde Nethersole Eastern Hospital</p> |
| 15. | <p><b>社會福利署</b><br/><b>Social Welfare Department</b></p> <p>項目／團隊名稱：<br/>Project/Team Name:<br/>保護兒童：連結 25 根安全繩<br/>Child Protection: Knotting 25 Pieces of Safety Rope</p>        |

## 公職人員獎

### Awards for Public Officers

(按部門或機構英文名稱及得獎者英文姓名排序)

(Arranged by English Name of Department or Organisation and Awardees)

|     | 部門或機構<br>Department or Organisation                     | 姓名<br>Name                          |
|-----|---------------------------------------------------------|-------------------------------------|
| 1.  | 會計及財務匯報局<br>Accounting and Financial Reporting Council  | 劉信基先生<br>Mr Clarence Lau            |
| 2.  |                                                         | 林曉瑩女士<br>Ms Cassis Lin              |
| 3.  | 香港機場管理局<br>Airport Authority Hong Kong                  | 謝岱雅女士<br>Ms Donna Jane Chia         |
| 4.  |                                                         | 甘潔靜女士<br>Ms Kam Kit Ching, Minnie   |
| 5.  | 民眾安全服務處<br>Civil Aid Service (Department)               | 劉榮卓先生<br>Mr Lau Wing Cheuk          |
| 6.  |                                                         | 黃蘇茹女士<br>Ms Wong Sze Yue            |
| 7.  | 土木工程拓展署<br>Civil Engineering and Development Department | 簡家穎女士<br>Ms Kan Ka Wing             |
| 8.  |                                                         | 黃志文先生<br>Mr Wong Chi Man            |
| 9.  | 公司註冊處<br>Companies Registry                             | 葉佩珊女士<br>Ms Ip Pui Shan, Sandy      |
| 10. | 競爭事務委員會<br>Competition Commission                       | 譚婉雯女士<br>Ms Joanne Tam              |
| 11. | 消費者委員會<br>Consumer Council                              | 駱偉雄先生<br>Mr Lok Wai Hung, Quentin   |
| 12. |                                                         | 曾雅詩女士<br>Ms Tsang Ngar Shi, Cecilia |
| 13. | 懲教署<br>Correctional Services Department                 | 李智豪先生<br>Mr Li Chi Ho               |

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| 14. | 香港海關<br>Customs and Excise Department                  | 陳鏗名先生<br>Mr Chan Hang Ming        |
| 15. |                                                        | 廖毅聰先生<br>Mr Liu Ngai Chung        |
| 16. |                                                        | 譚添鴻女士<br>Ms Tam Tim Hung          |
| 17. |                                                        | 楊德源先生<br>Mr Yeung Tak Yuen        |
| 18. | 衛生署<br>Department of Health                            | 蘇淑娟醫生<br>Dr So Shuk Kuen, Joanna  |
| 19. | 數字政策辦公室<br>Digital Policy Office                       | 陳春燕女士<br>Ms Chan Chun Yin, Rachel |
| 20. |                                                        | 聞紫薇女士<br>Ms Man Tsz Mei, Ivy      |
| 21. | 渠務署<br>Drainage Services Department                    | 盧建軍先生<br>Mr Lo Kin Kwan           |
| 22. | 機電工程署<br>Electrical and Mechanical Services Department | 梁珮雯女士<br>Ms Leung Pui Man         |
| 23. | 平等機會委員會<br>Equal Opportunities Commission              | 鍾潔儀女士<br>Ms Chung Kit Yee, Kitty  |
| 24. |                                                        | 陸婉音女士<br>Ms Luk Yuen Yam          |
| 25. | 地產代理監管局<br>Estate Agents Authority                     | 梁敬劬先生<br>Mr Leung King Hong       |
| 26. | 消防處<br>Fire Services Department                        | 馮景楠先生<br>Mr Fung King Nam         |
| 27. | 食物環境衛生署<br>Food and Environmental Hygiene Department   | 陳詠珊女士<br>Ms Chan Wing San         |
| 28. |                                                        | 鄭子豪先生<br>Mr Cheng Tsz Ho, Kenneth |
| 29. |                                                        | 張穎堃女士<br>Ms Cheung Wing Kwun      |
| 30. |                                                        | 羅佩君女士<br>Ms Law Pui Kwan          |

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| 31. | 路政署<br>Highways Department              | 鄭強先生<br>Mr Cheng Keung             |
| 32. |                                         | 林震峰先生<br>Mr Lam Chun Fung, Peter   |
| 33. |                                         | 林慧賢女士<br>Ms Lam Wai Yin            |
| 34. |                                         | 吳家鴻先生<br>Mr Ng Ka Hung, Patrick    |
| 35. | 民政事務總署<br>Home Affairs Department       | 黃德民先生<br>Mr Wong Tak Man           |
| 36. | 香港房屋協會<br>Hong Kong Housing Society     | 麥秀詩女士<br>Ms Mak Sau Sze, Mandy     |
| 37. | 香港金融管理局<br>Hong Kong Monetary Authority | 高毅婷女士<br>Ms Ko Ngai Ting, Jennifer |
| 38. |                                         | 梁博謙先生<br>Mr Leung Pok Him, Vincent |
| 39. | 香港警務處<br>Hong Kong Police Force         | 許善延先生<br>Mr Hui Sin Yin, Nick      |
| 40. |                                         | 麥寧峰先生<br>Mr Mak Ling Fung          |
| 41. |                                         | 沈永祥先生<br>Mr Shum Wing Cheung       |
| 42. |                                         | 王天惠女士<br>Ms Wong Tin Wai           |
| 43. | 香港郵政<br>Hongkong Post                   | 黃家悅先生<br>Mr Wong Ka Yuet, Curtis   |
| 44. |                                         | 王利誠先生<br>Mr Wong Lee Shing, Oliver |
| 45. | 醫院管理局<br>Hospital Authority             | 龔金毅醫生<br>Dr Kung Kam Ngai          |
| 46. |                                         | 岑楚慧女士<br>Ms Shum Chor Wai, Rita    |
| 47. |                                         | 黃俊賢醫生<br>Dr Wong Chun Yin, Henry   |
| 48. |                                         | 王詠怡女士<br>Ms Wong Wing Yee          |

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| 49. | 房屋署<br>Housing Department                                    | 麥秀芳女士<br>Ms Mak Sau Fong           |
| 50. | 入境事務處<br>Immigration Department                              | 鄒海文先生<br>Mr Chau Hoi Man           |
| 51. |                                                              | 蕭麗芳女士<br>Ms Sui Lai Fong           |
| 52. |                                                              | 袁煒燊先生<br>Mr Yuen Wai San           |
| 53. | 保險業監管局<br>Insurance Authority                                | 李淑儀女士<br>Ms Lee Suk Yi, Elvina     |
| 54. |                                                              | 楊碧雁女士<br>Ms Yeung Pik Ngan, Erica  |
| 55. | 土地註冊處<br>Land Registry                                       | 李曉欣女士<br>Ms Lee Hiu Yan            |
| 56. |                                                              | 王凱齡女士<br>Ms Wong Hoi Ling          |
| 57. | 地政總署<br>Lands Department                                     | 張浩文先生<br>Mr Cheung Ho Man          |
| 58. | 法律援助署<br>Legal Aid Department                                | 孫子軒先生<br>Mr Suen Tsz Hin           |
| 59. |                                                              | 王京女士<br>Ms Wong King, Tina         |
| 60. | 康樂及文化事務署<br>Leisure and Cultural Services<br>Department      | 劉振輝先生<br>Mr Lau Chun Fai           |
| 61. |                                                              | 潘樂生先生<br>Mr Poon Lok Sang, Nelson  |
| 62. | 強制性公積金計劃管理局<br>Mandatory Provident Fund Schemes<br>Authority | 張紫雅女士<br>Ms Abby Cheung            |
| 63. |                                                              | 張淑儀女士<br>Ms Vincey Cheung          |
| 64. | 通訊事務管理局辦公室<br>Office of the Communication<br>Authority       | 林錚鏐先生<br>Mr Lam Tsang Ngok, Kelvin |

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| 65. | 個人資料私隱專員公署<br>Office of the Privacy Commissioner<br>for Personal Data | 許頌賢先生<br>Mr Hui Chung Yin, Andy     |
| 66. |                                                                       | 黎淑芬女士<br>Ms Lai Shuk Fun, Addy      |
| 67. | 破產管理署<br>Official Receiver's Office                                   | 阮雅麟先生<br>Mr Yuen Nga Lun, Aaron     |
| 68. | 規劃署<br>Planning Department                                            | 周德奇先生<br>Mr Chow Tak Ki, Jack       |
| 69. |                                                                       | 簡嘉敏女士<br>Ms Kan Ka Man, Kaman       |
| 70. | 物業管理業監管局<br>Property Management Services<br>Authority                 | 鄧鉸盈女士<br>Ms Tang On Ying            |
| 71. | 差餉物業估價署<br>Rating and Valuation Department                            | 譚家健先生<br>Mr Tam Kar Kin, Samuel     |
| 72. | 證券及期貨事務監察委員會<br>Securities and Futures Commission                     | 陳子傑先生<br>Mr Chan Tze Kit, Alfred    |
| 73. |                                                                       | 唐偉龍先生<br>Mr Tong Wai Lung, Alan     |
| 74. | 社會福利署<br>Social Welfare Department                                    | 李敏傑先生<br>Mr Li Man Kit              |
| 75. | 香港考試及評核局<br>The Hong Kong Examinations and<br>Assessment Authority    | 馬子健先生<br>Mr Ma Tsz Kin, Andy        |
| 76. |                                                                       | 蘇勝利先生<br>Mr So Sing Lee             |
| 77. | 運輸署<br>Transport Department                                           | 馮文亮先生<br>Mr Fung Man Leung          |
| 78. |                                                                       | 盧偉君女士<br>Ms Lo Wai Kwan, Amy        |
| 79. | 市區重建局<br>Urban Renewal Authority                                      | 劉佩珊女士<br>Ms Lau Pui Shan, Cherries  |
| 80. | 職業訓練局<br>Vocational Training Council                                  | 鄧小琳女士<br>Ms Tang Siu Lam, Linus     |
| 81. | 水務署<br>Water Supplies Department                                      | 盧洛敏女士<br>Ms Lo Lok Man              |
| 82. |                                                                       | 呂廷璋先生<br>Mr Louie Ting Cheung, John |

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| 83. | 在職家庭及學生資助事務處<br>Working Family and Student Financial | 羅幗璇女士<br>Ms Lo Kwok Shuen, Winnie |
| 84. | Assistance Agency                                    | 尹瑞儀女士<br>Ms Wan Sui Yee, Shirley  |