

Office of The Ombudsman Enquiry Form

Office Hotline: 2629 0555
Fax No. : 2882 8149
Email : enquiry@ombudsman.hk
Website : www.ombudsman.hk

Please read the “**Points to Note**” before completing the form.
All fields must be filled in, unless otherwise specified.

Name: ☐ Mr ☐ Ms ☐ Prefer not to provide _____

Please tick (✓) the appropriate box.

Email or Postal Address: _____

Telephone No.: _____
(please provide as far as possible)

Details of the Enquiry (Please specify. Use additional sheets if necessary.)

I / We[#], being the enquirer(s), acknowledge the content of the **Points to Note** overleaf.

Signature : _____ Date : _____

#Please delete as appropriate

7/2025

Points to Note:

1. All personal and other data submitted will only be used for purposes which are directly related to the performance of the statutory functions of The Ombudsman. The complainant has the right to request access to and correction of personal data in accordance with the Personal Data (Privacy) Ordinance. Such requests should be addressed to the Chief Manager of this Office, with the complaint case number quoted, if available. This Office may charge a fee for supplying copies of such personal data. For details, please refer to the Privacy Policy Statement.
2. The original of this enquiry form and any material provided will be at the disposal of our Office and normally will not be returned to you.
3. Please visit our website (www.ombudsman.hk) or call our hotline (852) 2629 0555 for details of our Performance Pledges and Complainants Charter.



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30/F CHINA MERCHANTS TOWER
SHUN TAK CENTRE
168-200 CONNAUGHT ROAD CENTRAL
HONG KONG**

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