

**List of Winners of The Ombudsman's Awards 2022
for Public Organisations**

Name of Department/Organisation
Environmental Protection Department (Grand Award)
Agriculture, Fisheries and Conservation Department
Department of Health
Leisure and Cultural Services Department (Award on Mediation)

**List of Winners of The Ombudsman's Awards 2022
for Officers of Public Organisations**
(Arranged by English Name of Department/Organisation and Awardees)

Name of Department/Organisation	Name	Post
1823, Efficiency Office	Ms Lam Man Yan, Alice	Customer Service Officer
Agriculture, Fisheries and Conservation Department	Mr Lui Chor Yam	Senior Field Officer (Animal Management) Headquarter 2
Airport Authority	Mr Chung Ka Hin, Jack	Operation Officer (Customer Service)
Airport Authority	Ms Kwok Tsz Tung, Maggie	Officer (Customer Feedback)
Buildings Department	Ms Chan Kwok Ying	Professional Officer 1-5/ Joint Office 1
Buildings Department	Ms Hui Wai Man, Peggy	Principal Survey Officer/A1-3
Civil Engineering and Development Department	Mr Chau Ha Lo, Ryan	Engineer/26(N)
Civil Engineering and Development Department	Ms Kwok Sui Ki, Suki	Engineer/17(E)
Companies Registry	Ms Leung Pui Shan, Cindy	Companies Registration Officer I (Customer Services) 1
Companies Registry	Ms Wong Yan	Companies Registration Officer II (TCSP) R3
Competition Commission	Mr Yuen Tsun Kit	Competition Affairs Officer (Investigations III)
Consumer Council	Mr Chan Tsz On	Senior Complaints & Advice Officer
Consumer Council	Ms Ha Hiu Tung, Katy	Complaints & Advice Officer
Customs and Excise Department	Ms Chan Sui Yan	Senior Trade Controls Officer (Complaint Assessment Unit 1)
Customs and Excise Department	Mr Wong Po Lung	Inspector, Complaints Investigation Group
Drainage Services Department	Ms Fu Ka Man, Carman	Engineer/Consultants Management 12
Drainage Services Department	Mr Lai Chiu Leung, Sammy	Contract Hotline Superintendent
Electrical and Mechanical Services Department	Mr Lau Ka Shing	Electrical Inspector/ Security/Central Services
Electrical and Mechanical Services Department	Mr Wong Yin Kit, Jerry	Senior Engineer

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Name of Department/Organisation	Name	Post
Environmental Protection Department	Mr Hung Ying Yin	Environmental Protection Officer (Regional North) 76
Equal Opportunities Commission	Ms Wu Pui Yan	Senior Equal Opportunities Officer (Complaint Services)
Equal Opportunities Commission	Ms Yip Kit Ying	Senior Equal Opportunities Officer (Complaint Services) (Acting)
Estate Agents Authority	Ms Fung Po Ki, Kate	Assistant Manager (Human Resources)
Estate Agents Authority	Mr Lui Chun Ming, Derek	Administrative Assistant (Licensing)
Fire Services Department	Ms Leung Shu Fan, Jennifer	Deputy Departmental Secretary (Outsourcing and Complaints)
Food and Environmental Hygiene Department	Mr Leung Chi Ho	Senior Health Inspector (Cleansing & Pest Control) Sham Shui Po 1
Food and Environmental Hygiene Department	Mr Liu Kwok Wai	Chief Health Inspector (Yuen Long) 2
Home Affairs Department	Ms Chan Yuk Lan	Clerical Assistant (Public Enquiry Service) 1/Wan Chai District Office
Hong Kong Examinations and Assessment Authority	Mr Ip Ho Hoi, Alpha	Officer – Examinations Administration
Hong Kong Examinations and Assessment Authority	Ms Phu Chi Wan, Chivas	Manager – Examinations Administration
Hong Kong Housing Society	Ms Chan Wing Yi, Winnie	Customer Services Officer
Hong Kong Housing Society	Ms Wong Chun Lai, Anna	Assistant Manager (Applications)
Hong Kong Monetary Authority	Mr Hung Pui Chuen	Manager (Enforcement and AML Department)
Hong Kong Monetary Authority	Ms Lam Wai Yan, Olivia	Assistant Manager, Complaint Processing Centre (Enforcement and AML Department)
Hospital Authority	Ms Hui Mei Fun, Tami	Patient and Media Relations Officer
Hospital Authority	Dr Ng Kwok Leung	Clinical Coordinator (Patient Relations & Engagement)/ Consultant (P&AM) of the United Christian Hospital
Immigration Department	Mr Chan Lok Bun	Senior Immigration Officer (Identity Card) Hong Kong
Immigration Department	Ms Chow Lai Yee	Clerical Officer (Kowloon Deaths Registry)

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Name of Department/Organisation	Name	Post
Insurance Authority	Ms Swank Chan	Assistant Manager
Insurance Authority	Ms Lesary Chong	Manager
Legal Aid Department	Ms Cheung Man Ying	Assistant Clerical Officer/ Application & Processing Section
Legal Aid Department	Mr Lau Moon Shing	Senior Law Clerk I/Crime Section
Mandatory Provident Fund Schemes Authority	Mr Ng Wai Hung, Wallace	Officer (Enforcement) 12
Mandatory Provident Fund Schemes Authority	Mr Wong Wai Ki, Jeffrey	Inspector 78
Office of the Privacy Commissioner for Personal Data	Ms Lee Wai Kit, Kit	Assistant Personal Data Officer
Office of the Privacy Commissioner for Personal Data	Ms Yun Hiu Ying, Vicky	Assistant Personal Data Officer (Acting)
Official Receiver's Office	Mr Fu Kam Wong, Ronald	Assistant Official Receiver (Case Management)
Planning Department	Ms Chan Kwai Chau, Carrie	Technical Secretary
Property Management Services Authority	Ms Li Wing Yan, Raina	Officer (Licensing)
Property Management Services Authority	Mr Wong Kwok Fan, Freddy	Senior Officer (Accounting and Administration)
Securities and Futures Commission	Ms Leung Hiu Tung, Helia	Manager, Complaints Team, Corporate Affairs Division
Securities and Futures Commission	Ms Wong Hoi Ka, Rebecca	Manager, Complaints Team, Corporate Affairs Division
The Land Registry	Ms Lau Siu Man, Eva	Assistant Registry Manager/Reportson-Title & Owners Incorporation (1)
The Land Registry	Ms Yip Yee Yin	Clerical Officer/Registration D
Transport Department	Mr Lee Kar Chun, Wilson	Engineer/Yuen Long East
Urban Renewal Authority	Mr Sun Man Tong, Charles	Assistant Manager (Building Rehabilitation)
Urban Renewal Authority	Ms Wong Wing Wang, Katy	Senior Officer (Property and Land)
Water Supplies Department	Mr Lai Chun Fung	Engineer/New Territories West (Customer Services) Inspection

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Name of Department/Organisation	Name	Post
Water Supplies Department	Mr Ng Ka Hing	Waterworks Inspector/New Territories East (Customer Services) Water Loss Control
Working Family and Student Financial Assistance Agency	Ms Law Hoi Yan	Senior Manager (5)
Working Family and Student Financial Assistance Agency	Mr Li Kwok Kwong	Assistance Officer (Vetting 2A) 6